EOS Core Process: Campaign Planning and Execution

Process Owner: [Person from EOS Accountability Chart] Last Updated: [Date] Review Date: [Next quarterly review date]

EOS Integration

Connected EOS Tools:

Related EOS Rocks: [Current quarter Rocks that improve this process] EOS Scorecard Metrics: [Weekly numbers tracked for this process] Accountability Chart Connection: [Which seat owns this process]

Process Overview

Purpose: Plan, launch, and manage integrated marketing campaigns that drive specific business outcomes

High-Level Steps

- 1. Define campaign objectives and strategy
- 2. Develop campaign assets and messaging
- 3. Set up tracking and measurement
- 4. Launch campaign across channels
- 5. Monitor and optimize performance
- 6. Analyze results and document learnings

Core Process Detailed Steps

Step 1: Define Campaign Objectives and Strategy

- Align campaign goals with business objectives
- Define target audience and buyer personas
- Set specific, measurable campaign KPIs
- Determine budget allocation by channel
- Create campaign timeline and milestones

Step 2: Develop Campaign Assets and Messaging

- Create core campaign messaging and value proposition
- Develop creative assets (ads, landing pages, emails)
- Write copy for each channel and touchpoint
- Design campaign-specific landing pages
- Create supporting content and resources
- Step 3: Set Up Tracking and Measurement
 - Implement UTM parameters for link tracking
 - Set up conversion tracking in analytics tools
 - Create campaign-specific forms and CTAs
 - Configure attribution modeling
 - Establish reporting dashboard and schedule
- Step 4: Launch Campaign Across Channels
 - Execute pre-launch checklist and QA testing
 - Launch paid advertising campaigns
 - Send email announcements to database
 - Publish social media content
 - Activate sales team with campaign materials
- Step 5: Monitor and Optimize Performance
 - Review daily performance metrics
 - Conduct A/B testing on key elements
 - Adjust targeting and bidding strategies
 - Optimize underperforming creative assets
 - Scale successful campaign elements

Step 6: Analyze Results and Document Learnings

- Compile comprehensive performance report
- Calculate campaign ROI and cost per acquisition
- Identify successful tactics and areas for improvement
- Document key learnings for future campaigns
- Present results to stakeholders

Quality Standards & Success Metrics

Must-Have Standards:

[] Standard 1 (measurable)

[] Standard 2 (measurable)

[] Standard 3 (measurable)

EOS Scorecard Metrics: Weekly Metric 1: [Target number] Weekly Metric 2: [Target number] Monthly Metric: [Target number]

Accountability: Marketing team owns all steps, Sales team supports step 4

Frequency: Campaign-dependent (typically 4-12 weeks) Success Metrics: Campaign ROI, cost per lead, conversion rate, pipeline generated

Process Connections

Receives From: [Which EOS core process feeds into this one] Hands Off To: [Which EOS core process this feeds into] Dependencies: [Other processes or resources needed]

Tools & Resources

Required Systems/Tools:

Tool 1 Tool 2

Template/Document links

Training Materials: Link to training video Link to detailed SOPs (if needed) Onboarding checklist

Troubleshooting & Common Issues

If [Problem], Then [Solution]: Problem 1 \rightarrow Solution 1 Problem 2 \rightarrow Solution 2 Problem 3 \rightarrow Solution 3 Escalation: [When to involve process owner or leadership team]

Process Improvement

Last Quarter's Improvements: [What was changed and why] Current Issues to Address: [Items for next EOS Rock or Level 10 discussion]

Issue 1

Issue 2

Ideas for Next Quarter: [Potential improvements to consider]

Approval & Sign-Off

Process Owner Approval: [Name + Date] Leadership Team Review: [Date reviewed in Level 10 or quarterly] Next Review Date: [Align with EOS quarterly cycle]

Quick Reference Card

[One-page summary of key steps for daily use]

The 5 Key Steps:

[Step 1 summary] [Step 2 summary] [Step 3 summary] [Step 4 summary] [Step 5 summary]

Key Metrics: [2-3 most important numbers to track]

Emergency Contacts: [Who to call if process breaks down]